



Reg No.: 2016 / 267563 / 07

MINIMUM TERMS AND CONDITIONS

1. Detailed description of goods and/or services

African Butter Essentials is a business in the manufacturing industry that manufactures cosmetics.

2. Delivery policy

Subject to availability and receipt of payment, requests will be processed within 3 to 5 working days and delivery confirmed by way an order number.

3. Export restriction

The offering on this website is available to South African clients only.

4. Return and Refunds policy

The provision of goods and services by African Butter Essentials is subject to availability. In cases of unavailability, African Butter Essentials will refund the client in full within 30 days. Cancellation of orders by the client will attract a 25% administration fee. Damaged good must be refused upon delivery to be eligible for a full refund or replacement. Customer can apply for a replacement for damaged goods if goods are reported damaged within 24 hours after delivery. African butter Essentials will conduct an investigation and collection of damaged goods before claim is approved

5. Customer Privacy policy

African Butter Essentials shall take all reasonable steps to protect the personal information of users. For the purpose of this clause, "personal Information" shall be defined as detailed in the Promotion of Access to Information Act 2 of 2000 (PAIA). The PAIA may be downloaded from: http://www.polity.org.za/attachment.php?aa_id=3569.

6. Payment options accepted

Payment may be made via Visa, MasterCard, Diners or American Express Cards or by bank transfer into the African Butter Essentials bank account, the details of which will be provided on request and on our website.

7. Card acquiring and security

Card transactions will be acquired for African Butter Essentials via PayGate (Pty) Ltd who are the approved payment gateway for all South African Acquiring Banks. DPO PayGate uses the strictest form of encryption, namely Secure Socket Layer 3 (SSL3) and no Card details are stored on the website. Users may go to www.paygate.co.za to view their security certificate and security policy.

8. Customer details separate from card details

Customer details will be stored by African Butter Essentials separately from card details which are entered by the client on DPO Pay Gate's secure site.

For more detail on DPO PayGate refer to www.paygate.co.za.

SIGNATURE



For Further Details



Ncombo Reserve, Umhlatuze, KZN, 3887

Tel: 072 415 3790 / 081 545 5835 Email: africanbutteress@gmail.com



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9. Merchant Outlet country and transaction currency

The merchant outlet country at the time of presenting payment options to the cardholder is South Africa. Transaction currency is South African Rand (ZAR).

10. Responsibility

African Butter Essentials takes responsibility for all aspects relating to the transaction including sale of goods and services sold on this website, customer service and support, dispute resolution and delivery of goods.

11. Country of domicile

This website is governed by the laws of South Africa and African Butter Essentials chooses as its domicilium citandi et executandi for all purposes under this agreement, whether in respect of court process, notice, or other documents or communication of whatsoever nature, South Africa.

12. Variation

African Butter Essentials may, in its sole discretion, change this agreement or any part thereof at any time without notice.

13. Company information

This website is run by African Butter Essentials (sole trader / private company / close corporation) based in South Africa trading as African Butter Essentials and with registration number 2016/267563/07 and Mbali Pearl Msweli, Nkosingiphile Mbatha. (Director(s)/Member(s)/Owner(s)).

14. African Butter Essentials contact details

Company Physical Address: J1541 Siqophamithi Street, J2 Esikwawini, KZN, 3887
Email: Info@africanbutteress.com Telephone: 07241537790/ 0815455835

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